

Cognius.ai Signs Technology Partnership Agreement with Epicode



Highlights

- ✓ Cognius.ai, a leader in Conversational AI, announces a Technology Partnership Agreement with Epicode to accelerate high-speed telephony integration
- ✓ Epicode is a leading Indian technology company focused on developing robust communication platforms and solutions for the enterprise and contact centre markets

Cognius.ai is pleased to announce that it has signed a Technology Partnership Agreement with Epicode to integrate select Epicode Products into its leading Sofia Conversational AI Platform, and market the combined solution to the enterprise and contact centre markets in India and other countries where it operates. As part of this Agreement, Epicode would provide certain engineering, training, support, and telecom software product licenses to Cognius.ai.

This Technology Partnership Agreement enables Cognius.ai and Epicode to drive profitable growth, meet customer needs, and help capture new growth opportunities locally and globally in a collaborative manner. The technology provides a framework for Cognius.ai and Epicode to build, integrate to deliver the best solutions and services with the Sofia Conversational AI Platform for intelligent conversations and Epicode's advanced BotStream communication technology.

The Agreement signifies a joint value-based programme and partnership to deliver business solutions built under one unique platform to enable deeper intelligent conversations with customers for large and mid-sized enterprises as well as contact centres.



Cheif Executive Officer

Vijay Srinivasan, said

As we embark on our growth phase at Cognius.ai to capture key markets in Asia and MEA regions, Epicode's communication platform technology will help build tech-driven market momentum and provide our team with the advanced telephony skills required to implement complex Conversational AI projects. We are delighted with this Partnership and the collaboration with Epicode which we believe will position both companies in a strong position in the CX marketplace.



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Chief Executive Officer

Sharath K Shetty, said

The strategic partnership between Cognius.ai and Epicode is an important milestone in our start-up journey that began in February 2020. We are very excited to partner with Cognius, a refreshingly innovative conversational AI start-up. As part of this collaboration, our team at Epicode will focus on addressing the technical challenges in the telephony layer, allowing Cognius's team to focus on the Voice AI business application layer. We believe that our flagship product, BotStream, will help Cognius's Sofia platform set a precedent for performance in the VoiceAI-driven customer engagement space



About Epicode

Epicode's Core Team Brings Together 70+ Years of Combined Work Experience In Developing Advanced Communication Platforms. We are a like-minded team of professionals, mostly engineers, passionate about developing niche and robust softwarebased communication products and solutions that can contribute to the continuous evolution of technology and add to the competitive advantage of our enterprise customers and partners.



www.epicode.in



Corporate Marketing



Sunil Sharma,

At Cognius.ai, we deliver authentic engagement and actionable insights to enable our customers and partners to support the seamless digital transformation of their end customer experience engagement interactions using configurable, non-linear, conversational AI in our chosen markets.

Our Sofia platform is the most accurate cutting-edge, purpose-built, omnichannel conversational AI cloud technology platform, designed to play a pivotal role in digital transformation. Sofia is capable of rapid prototyping, making it easier for developers and process owners to create pilot workflows and test results...quickly.



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